

Josh Woody

Mesa, Arizona, United States



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3168713991

Summary

A highly driven full time student, working in the technical support field with an emphasis in transportation planning, and earning my BS in Urban Planning and a GIS certificate from Arizona State University.

Expert at writing, both formal research writing as well as presentations and less formal professional writing.

Experience working and leading a diverse team, both in a professional and educational setting. Successful at meeting both cooperative and competitive goals.

Working knowledge of sustainability practices in both environmental and transportation planning, as well as general knowledge of land use and zoning.

Proficient in ArcGis/ArcMap as well as GeoDa, experience in GIS graphic design as well as practice in data analysis and presentation.

Seeking relevant real world experience as I enter the world of urbanism, and looking to put my skills to the test.

Experience

Customer Care Representative

Cox Communications

Jul 2019 - Present (2 years 1 month +)

I am a customer care agent taking calls across the country for a variety of different questions people may have for Cox requiring expertise in many different cable and internet related services and devices, as well as mastery of in house software. I also pride myself in meeting and exceeding the many metrics that are tracked covering various criteria to making me a better agent.



Server

Outback Steakhouse

Mar 2016 - Jun 2019 (3 years 4 months)

Education



Arizona State University

Bachelor of Science - BS, City/Urban, Community and Regional Planning

2020 - 2022

4.0 GPA, Deans List every semester attended.



The University of Kansas

Communication and Media Studies

2013 - 2014



Wichita State University

Communication and Media Studies

2011 - 2012



Andover High School

High School

2007 - 2011

31 ACT score

Skills

Microsoft Office • Microsoft Excel • Microsoft Word • Microsoft PowerPoint • ArcGIS