**Objective**

The opportunity to provide support through enhancement of quality of life for individuals with behavioral health challenges.

**Qualifications**  
Professional Behavior  
Strong Communication and Presentation Skills  
Strong Computer Literacy Skills  
Exceptional Critical Thinking Skills

Characteristics: Reliable, Dependable, and Adaptable

**Education**

**Licensed Clinical Professional Counselor issued from State of Nevada. Nevada Licensed Clinical Alcohol Drug Counselor Intern, Licensed Professional Counselor in Arizona**   
Attended Eastern Michigan University graduated with a Bachelor’s Degree in Psychology, Minor in Sociology on December 2006

Attended Walden University graduated with a Master’s Degree of Science in Mental Health Counseling on February 22, 2012, Master’s Degree of Science in Psychology on March 1, 2018, Attending Walden University’s PhD Program in Clinical Psychology degree in progress

**Volunteer Work**

**St. Mary’s Food Bank-**Creating food and essential bags for the homeless

**United Way-**Feeding the homeless

**Safe House-** Shelter for abused women and children

**VA-** Completion of volunteer training

**Eastern Michigan University-** Women and Girls in Conversation

**Big Brother Big Sister** **Program**- Ypsilanti, MI BBBS

**Rhema Restoration**- Faith based community support group (Individuals struggling with life issues)

**Agassi Preparatory Academy-**Facilitation of girls group

**SOS**- Middle school screening and assessment for youth at risk of suicide

**ABC Therapy-** facilitation of group, co-facilitation of groups and individual therapy for drug and alcohol counseling

**Employment History**

**1/2020-Present Position Authentic Journey**

* Clinical assessment
* Clinical updates
* Crisis management
* Behavioral intervention
* Therapy
* Interdisciplinary Meetings

**11/2019-9/1/2020 Soul Surgery**

* Clinical assessment
* Clinical updates
* Crisis management
* Behavioral intervention
* Therapy
* Interdisciplinary Meetings
* Facilitation of Treatment Groups

**2/2018-11/2019 Community Network Counseling Services**

* Clinical assessment
* Clinical updates
* Crisis management
* Behavioral intervention
* Therapy
* Interdisciplinary Meetings

**10/18- 12/20 Autism Institute**

* Clinical assessment
* Clinical updates
* Crisis management
* Behavioral intervention
* Therapy
* Group Interventions

**2/14-10/18 Neighborhood Family Services**

Mental Health Clinician

Responsibilities include, but are not limited to the following:

* Clinical assessment
* Clinical updates
* Crisis management
* Behavioral intervention
* Therapy
* Group Interventions

**7/14-10/18 Restorative Behavioral Health**

Mental Health Clinician

Responsibilities include, but are not limited to the following:

* Clinical assessment
* Clinical updates
* Crisis management
* Behavioral intervention

**9/12-5/16 Proteus Therapeutic Solutions**

Director of Adult Care Services

Responsibilities include, but are not limited to the following:

* Utilization Review for Medicaid clients
* Providing clinical supervision for staff members working with adults and children in the community
* Provide therapeutic services to clients (Therapy, Psychosocial Rehabilitation and Basic Skills Training)
* Review of quarterly documents
* Provide neuro-feedback

**3/13-3/14 Department of Child and Family Services Day Treatment**

Public Service Intern

Responsibilities include, but are not limited to the following:

* Provide services to improve interpersonal social skills
* Preparation of curriculum
* Behavioral skill intervention
* Parent education
* Completion of quarterly documents such as 30, 60 and 90 day notes

**3/12-2/13 New Beginnings**

Clinical Supervisor/Quality Assurance

Responsibilities include, but are not limited to the following:

* Provided supervision to 17 staff member
* Coordinated interdisciplinary meetings
* Providing services under Medicaid section 400 standards
* Revising quarterly documentation
* Justifying clinical service needs
* Quality Assurance

**6/11-3/12 Seven Hills Behavioral Institute**

Patient Advocate & Utilization Manager

Responsibilities include, but are not limited to the following:

* Obtaining authorization inpatient, outpatient, and partial-day hospitalization from managed care agencies
* Patient complaint resolution
* Providing community-based referral resources for patients
* Completion of court documents for mandated hospitalization
* Initiating the appeal process when days of coverage are denied
* Within this role I am constantly communicating with patients, hospital staff as well as the insurance company in an effort to give the patient care as a collaborative team.

**References**

Mr. Brian J. Turner: (313) - 363-2588  
  
Ms. LeRinda Thomas: (734)-945-9449

Dr. Vernal Tiller:(248)-931-3611

Ms. Tiffany Latiker: (248)-961-1537